

Quality Improvement Committee			
Meeting Dates:	July 22, 2009 August 26, 2009 September 23, 2009	Review and Action Plan	Follow-up
Dash Board Items/ Studies:			
Public Relations:	<u>Immersion Day</u>	<u>July 22, 2009</u> The committee is discussing the possibility of putting together another Immersion Day sometime late October, depending on the interest from community partners. Will continue to discuss this.	<u>August 26, 2009</u> The committee had several new members this month. Drenda Durtschi explained what Immersion Day is, how it works and invited all new members to attend. The date for Immersion Day was set for November 19 th in the Ogden DCFS office. <u>September 23, 2009</u> Immersion Day (November 19 th) this time will be a half day event, from 8:30 to 12:30. The panels will include staff from intake, caseworkers, former clients, CPS workers and then a question & answer session. Carol again encouraged all new committee members to attend...this is a great opportunity to get to know how DCFS works. Due to budget cutbacks, committee members have offered to donate either food or \$ for snack items/drinks. Carol Baumann will ask Jennifer Larson to create an invitation which will be sent to our community partners.
CPS Issues:	<u>Case Process Review (CPR)</u>	<u>August 26, 2009</u> The Case Process Review (CPR) was explained to the new committee members.	

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		<p>The CPR is a nuts & bolts instrument. Overall is helps us provide better services to families we serve. The tool and rating system was explained. It assists the agency in identifying what we are doing well and areas that we can improve in. Our CPS scores were discussed. The region did very well overall in CPS, finishing with a 95% overall CPS score. This is the second highest CPS score that the region has ever attained. The committee went over individual scores, noted the need for improvement in the 'unable to locate' area.</p>	
QCR Participation:	<u>QCR Results</u>	<p><u>July 22, 2009</u></p> <p>Staff from the Office of Services Review attended the meeting this month to discuss and review this region's QCR results. There were 24 cases randomly selected which included 14 foster care cases and 10 home-based cases. All five offices in the Region had cases selected as part of the random sample. There were many community participants this year. During the review much strength was observed and identified regarding the system and case management. Those areas included engaging, assessment, teaming, planning services and caregiver. Stability and prospects for permanency are other areas that the region did very well in this year. The region however was lower in the Safety category this year compared to</p>	

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		last year. Just slightly below the standard level. During the QCR review process, opportunities for practice improvement are observed and identified regarding the system and case management. Those areas were discussed and reviewed as well. Overall the region had a very successful review.	
	<u>QCR Participation</u>	<u>July 22, 2009</u> The Office of Services Review needs to know who from this committee will be participating in the review next year. This will be a two day commitment. Those members that have not participated in a review up to this point were encouraged to do so. Those that have participated in other reviews felt it was a very enlightening and an educational experience.	
Other Business:	<u>Priority Focus Areas</u> Foster Parent placement disruptions	<u>July 22, 2009</u> The subcommittee that is working on this project had sent a questionnaire to 9 semi-randomly selected foster parents to get feedback on the reason they had a placement disrupt from their home. The results were discussed. Some reasons included relationships between caseworker and foster parent had deteriorated, some FP not fully understanding the impact of having a child placed in their home and the affect it would have on their biological children/family, feeling they didn't have	<u>August 26, 2009</u> The sub committee received more feedback from foster parents on why their placements disrupted. The QI committee discussed the concerns/feedback. The subcommittee will bring back recommendations next month. <u>September 23, 2009</u> The sub committee submitted their

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		<p>enough resources for the more 'difficult' youth, etc. The Foster Care Foundation will be conducting a training in the near future for workers and foster parents in order for both to gain a better understanding of each others role, what foster families go through, hearing their struggles, explaining the requirements that caseworkers have for each and every case, etc.</p>	<p>survey results/recommendations to the QI committee. Areas there they found the region could improve are...</p> <ol style="list-style-type: none"> 1. more up to date welfare manual needed 2. training needs to be more specific to the child's' behavior 3. caseworker needs to be more helpful & flexible with schedules 4. caseworker needs to provide more info about child's needs, behaviors, etc at team meetings 5. foster parents need help, for children with specific behavior problems, from other foster parents who have already dealt with those types of behaviors 6. relationship w/caseworker and FP needs to improve in some instances <p>Carol Baumann will take the recommendations the committee submitted to the administration group for review and consideration. She will submit a written response within 60 days.</p> <p>Thanks to the subcommittee for all their hard work on this project!</p>